

Ref: TBA/cni



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www.thehewettacademy.org

Dear families,

We are committed to making sure that your child's education can continue when self-isolating. This letter explains how to access remote learning and ensure your child is marked as having attended their online lessons.

We use Google Classroom to deliver remote learning whilst students are self-isolating. **We strongly recommend that you use Google Chrome to access remote learning**, as all systems will work automatically. You are less likely to experience technical difficulties when using Chrome.

If your child currently uses the Google Chrome browser, they will need to login to the Google browser using their school email address before they start any work. This will then register their attendance. They will then also be able to access remote learning via Google Classrooms. If your child does not log in to the browser then they will not be able to register their attendance.

If your child cannot use the Google Chrome browser, you will need to download the Statistics24 plugin. This is secure and easy to do - we've shared some guidance below.

[Guide to downloading Statistics24 for Microsoft Edge](#)

Please watch this video to find out how to download Statistics24: <https://youtu.be/CTu9-GYFQ08>

[Guide to downloading Statistics24 for Firefox](#)

Please watch this video to find out how to download Statistics24: <https://youtu.be/o1aw20WXKxw>

If you're unable to download Statistics24, or require support, please contact us as soon as possible via telephone 01603 531564 or email office@thehewettacademy.org. It's imperative your child continues their education whilst self-isolating - if they are well. If we're unable to clarify children have completed their remote learning, we will need to record this an unauthorised absence.

Please note that Statistics24 will only work when your child is logged into their Google Classroom account - it will not be live when you're using the computer for other things.

Thank you very much for your support.

Yours sincerely,

Todd Baker
Assistant Principal, Attendance